
AUG 27-29, 2021



PRESENTED BY:
RTN • CAESARS ENTERTAINMENT • BALLY'S

Frequently Asked Questions

How do I get from the airport to the hotel? You may use a ridesharing option such as Uber or Lyft or a taxi. There is not a hotel shuttle to and from the hotel.

What do I need when I check in to the hotel? You will need a current photo ID and a credit card for incidentals upon check-in. If you have any issues at check-in call Michele Ravencraft 859.699.2737 immediately and you will be accommodated. There will be a fee for early check-in. Check-in will be at 3:00 PM PT. You may store your luggage at the bell desk prior to check-in at no cost.

Where is the NHC contest registration located at Bally's? Contest registration is located on the first floor (casino level) of Bally's. You will see signage when you get off of the Bally's elevator. You cannot play from the Bally's Race & Sports Book.

What do I need at NHC registration? You will need a current photo ID or passport.

What will I receive at registration? An NHC seat placard, credential, player cards(s), and any other materials we think will make your time during the NHC easier.

Acceptable forms of identification:

- US Driver License issued by US state or other US jurisdiction
- ID card issued by US state or other US jurisdiction
- US Immigration and Naturalization Service ID
- US Passport or US Passport Card

For our guests from out of the US

- Passport
- Mexico Consular ID or Matricula Consular Card
- Government-issued driver license

All IDs must have a photograph, DOB, and **must not be expired**.

Caesars Rewards Card information: You will need to sign up for a Caesars Rewards card at any Caesars Rewards desk at any Caesars property. These cards may be used down on the casino floor to receive rewards for casino play. Your Caesars Rewards card will not be used for contest play. If you played in NHC2020, already have a Caesars Rewards card you are all set. Should you cash winnings from the NHC, you will have to have a Rewards card in order to receive your payout. We suggest signing up for the Caesars Rewards account as soon as you get there. The Rewards desk hours are not always accommodating.

William Hill Rewards Card Information: This is new! You will need to sign up for a William Hill Rewards when registering at the NHC in the Bally's Event Center. These cards may be used when you are betting live money in the Bally's Event Center or the Bally's Race & Sports Book to receive rewards for horse play. Your William Hill Rewards card will not be used for contest play. If you already have a William Hill Rewards card, you are all set.

NHC Players Card(s) Information: You will receive one or two NHC players card(s) depending on if you have one or two NHC 2021 entries. These cards will be for contest play only. You will be required to reset your player PIN number prior to making your first contest bet. We will be sending out a separate email on "How to Place Your Bets" prior to the NHC. Please DO NOT lose your player's card(s). If you do, see an NTRA employee as soon as possible.

Will there be an NHC Help Desk? Yes, there will be an NTRA staff member on hand to answer any questions at a designated desk in the NHC contest area. There will also be a virtual help desk you may access at NHCHelp@ntra.com. Of course, you can email or call Michele Holly at any time.

Where can I find out all the information I need to know about the NHC online? Go to <https://www.ntra.com/nhc2021/> to find all things NHC 2021.

Wiring Funds or Placing Cashier's Checks on Deposit as Front Money

If you are wiring in funds or placing cashier's checks on deposit as front money, these funds will be returned in the same manner as they were placed upon deposit. For example, if you take out a \$10k wire as chips and then bring that \$10k in chips back to the cage to cash them out, Bally's will have to place those chips back on deposit and wire back to the originating bank. Any winnings over that \$10k original wire can be cashed out, check issued, or funds wired to your bank.

Will there be complimentary Wi-Fi and power in the Event Center? Yes, there will be complimentary Wi-Fi in the Event Center and in your hotel room. There is power available at every player seat in the contest area. A power strip is attached under your table for plugging in your devices.

What meals will be complimentary at the NHC? There will be a cocktail reception on Thursday evening from 5:30 PM – 7:30 PM with heavy appetizers and an open bar. Breakfast and lunch buffets will be provided to you on all three-contest days. Water, soda, and coffee will be complimentary as well. There will be an Awards dinner on Sunday night. You may bring one guest to the Awards dinner. If you would like to bring more than one guest to the Award dinner, you may make that request to an NTRA staff member.

Will Past Performances be provided? You will receive complimentary Equibase PPs digitally on contest days. You will be provided complimentary hard copies of the *Daily Racing Form* and you will receive a promo code for free digital *DRFs*. You may pick up your complimentary DRFs at the DRF sponsor area in the Event Center.

Will there be a printer available for me to print PPs? There will not be a copier for printing available in the Event Center this year due to social distancing precautions. There will be alternative printing options that will be sent to you prior to the NHC.

What is the NHC prize structure? You will receive the NHC prize structure on Thursday, August 26, 2021.

When will I get the NHC mandatory races? You will receive a copy of the NHC mandatory races one day prior to each contest day. You will receive Friday mandatories on Thursday at registration. Mandatories will also be posted on NTRA.com, NTRA social media platforms and emailed to you. Follow us on Twitter @NTRA. Email communications will come from Holly Short. If you are not receiving email communications, contact Holly immediately.

Official NHC hashtag: #NHC2021

IF YOU HAVE ANY QUESTIONS PLEASE DO NOT HESITATE TO CONTACT MICHELE RAVENCRAFT OR HOLLY SHORT.

MICHELE – 859.699.2737 (CELL), MRAVENCRAFT@NTRA.COM

HOLLY – 270.254.0354 (CELL), HSHORT@NTRA.COM